CGS Business – "fondesk"



- "A smart phone answering service starting at 10,000 yen per month."
- Crowd workers receive incoming calls on behalf of the company and relay the messages via chat tools such as Slack, Chatwork, and Microsoft Teams.

1 Answering Calls

Thank you for calling.
Uluru Company Limited.

Can I speak to Ms. Sato of Production Department?

I'm very sorry she is not here right now. I'll have her call you back as soon as she returns.

May I have your name and phone number, and what your call is regarding?



2 Reporting Calls



This is fondesk Operator.

I received the following call.

Please confirm:

Time: 2018-10-22 15:05:27 Name: Mr.Suzuki from $\triangle \triangle$

Phone #: 090-xxxx-xxxx

Content: To Ms.Sato
Call Back: Necessary